

# Financial support for reception centre residents

Informasjonsskriv til beboere i asylmottak om stønad – engelsk versjon

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## Financial support for reception centre residents

If you live in an asylum reception centre, you can receive money from the Norwegian Directorate of Immigration (UDI).

Below you will find information about which expenses you may be entitled to have covered by UDI. The personnel at the reception centre can give you more information and help you if you have any questions.

### You have the right to receive money

You will receive money two times a month (basic support) in cash or on a card. The money is intended to cover your most basic expenses such as food, clothing, doctor costs, transport, telephone, etc.

The amount of money you receive in basic support depends on the following:

- the type of asylum reception centre you are living in:
  - if you are in a transit centre or in emergency accommodation, you will receive less money than if you lived in an ordinary reception centre.
  - if you are in a reception centre with no food service, you will receive more money than if you lived in a centre where food is served.
  - if you are at the National Arrivals Centre you will not receive any money, but you will be provided food, personal hygiene items, bed linens and clothing as needed.
- whether you are alone or together with family and the age of your children
- the status of your application for protection
  - if your application for protection has been rejected or if your application is not going to be processed in Norway, which requires you to leave the country, you will receive less money.
- if you have your own money or items of value. If you have capital or income, you are to inform the people working at the centre where you live.

### You may be entitled to supplemental benefits

Basic financial support is intended to cover your most basic expenses, but you may be entitled to have other expenses covered as well through what is known as supplemental benefits.

Supplemental benefits are paid out in two ways:

1. The reception centre pays an expense without you having to apply first to have it covered. Please tell the personnel working at the asylum reception centre if you need to have an essential expense covered.
2. You must apply with UDI to have an expense covered. The asylum reception centre where you live will help you to send in your application to UDI. You will need to wait for an answer to know for sure whether or not the expense will be covered.

### The expense is paid for by the reception centre without you having to apply first

The following is covered for all asylum reception centre residents:

- expenses for psychologist, psychiatrist or physiotherapist sessions in connection with psychological treatment. Medications and necessary transport in connection with the treatment.
- supplies for children starting in kindergarten or primary and lower secondary school (up to a certain amount).
- expenses related to childbirth (up to a certain amount).

If you live at the National Arrivals Centre, a transit centre or in emergency accommodation, the following is covered:

- medical expenses for essentials such as prescription medications and visits to the doctor or hospital.
- emergency dental treatment.
- transport in connection with essential medical help.
- ready-to-wear reading glasses.

If you live at an integration reception centre, the following is covered:

- expenses for monthly passes for public transport to allow participation in integration-oriented initiatives.

### **You must apply with UDI to have certain expenses covered**

If you live in an ordinary asylum reception centre, you must apply to have additional expenses covered for the following:

- health services
- prescription medicines
- dental treatment

All residents of asylum reception centres may apply to have their expenses covered for the following:

- vision tests and glasses from an optician or other items you need to function on a daily basis
- essential dental treatment
- essential transport
- additional clothing and equipment beyond what are normally needed
- replacing items lost due to fire or other occurrences at the reception centre
- items for education at an upper secondary school, university or university college
- obtaining identity documents, provided that you have a limited residence permit due to uncertainty regarding your identity
- funerals

### **Limit on what you pay yourself**

If you live in an ordinary asylum reception centre, you have to pay a certain amount in a single year before you get coverage for healthcare, dental treatment and essential items such as eyeglasses. This is called the personal payment limit.

If your application for protection was rejected or is not going to be processed in Norway, you will not have a personal payment limit.

## **You may apply for an advance**

If you have applied for supplemental benefits and need help to pay expenses before you reach the personal payment limit, you may apply to receive some money from your basic support in advance. You will then receive less money from the following payments to pay back the advance.

You can also apply for an advance if you need help to buy something or to pay other important expenses not mentioned in this letter.

## **Rules**

Your rights to receive money when you live in an asylum reception centre, as well as your obligations, are set out in a regulation governing financial support for residents of asylum reception centres. You will find the regulation at [www.udiregelverk.no](http://www.udiregelverk.no), where you can also find UDI 2024-002-V1, which shows which basic-support rates apply.