## Information about waiting times for asylum seekers

The waiting time for interviews and receiving an answer to your application will be longer than we have previously stated.

The UDI is now carrying out most interviews on Skype due to the Coronavirus situation. This applies both to people who are staying in a reception centre and those living at a private address. Our capacity is unfortunately reduced due to practical limitations on how many Skype interviews we can carry out in each reception centre at a time. The waiting time will therefore be longer.

We have previously stated that all persons who arrived in Norway before 2020 will be interviewed by the end of June, and that those who arrived in 2020 will be interviewed by the end of the year. The current situation means that the waiting time will be longer, but we hope to interview people who arrived before 2020 by the end of November 2020.

The waiting time for those who arrived in 2020 will be even longer.

You will be contacted about your interview appointment by us or the reception centre.

## Have you been interviewed by the UDI and not received an answer?

If you were interviewed before March 2020, and you have not received an answer by the end of July 2020, we are unfortunately unable to say how long you will have to wait. If your case takes longer, it is often because we need to carry out further investigations.

If you were interviewed after March 2020, you will need to wait longer. Unfortunately, we are unable to say how long you will have to wait.

## Has your application been declined and you are waiting for the UDI to process your appeal?

The waiting time for considering an appeal at the UDI is normally one month. If the UDI sends your appeal to the Immigration Appeals Board, you will find more information about waiting times at une.no/ventetider

## Do you have any documents that you have not handed in to the police?

Please send copies of your documents to the UDI as soon as possible, and preferably before you are interviewed by the UDI. You can ask the staff at the reception centre to help you. The UDI does not accept original documents, only copies.

Please write your DUF number on the copies. Your DUF number is printed on your asylum seeker certificate. Send the copies by post to:

The Directorate of Immigration, P.O. Box 2098 Vika, NO-0125 Oslo

If you are from Turkey, please send us copies of all court documents, and any papers confirming employment, schooling etc.