

First Reception Center

Medical, Social, Psychological support

Identification of Vulnerable Persons with Special Needs



ΙΑΤΡΙΚΗ ΠΑΡΕΜΒΑΣΗ - MEDICAL INTERVENTION

Kalliopi Chaziri - Sociologist

MEDICAL INTERVENTION



Medical Intervention (**Med.In**) is a Greek, non-profit, medical humanitarian organization, working in Greece and abroad since 2004

Activities abroad included programs for tuberculosis treatment support in Caucasus in Azerbaijan and emergency medicine training programs in Balkans

Activities in Greece include:

- Program IRIDA in our Child Protection Centre “Nikolaos Kamaratos”,
- Social and medical support in detention centres for immigrants.



MEDICAL INTERVENTION



Med.In is working in several detention centers of immigrants since 2004, implementing programs of social, psychological support and medical care, in cooperation with the Greek Ministry of Health, Ministry of Public Order. Most of these programs were funded by the European Refugee Fund.

Teams, consisted of doctors, psychologists, and social workers, offer their services everyday in special organized places inside detention centers in Attica region, operating as a medical clinic.

In 2013 we initiated similar programs in Samos Screening Center and from March 2013, in First Reception Center in Fylakion- Orestiada



First Reception Center - Fylakion



Medical, Psychological, Social Services



First Reception Center



Organization of services



Medical Service:

Organisation of Medical post:

- Emergency medical equipment
- Standard medical equipment
- Emergency medicines
- Pharmaceutical supplies-
provision of medical treatment
- Registration- Database



Medical post



Practices - Medical Service



1. Initial medical examination of all new entrants. – Triage
2. Medical history and physical examination of patients - Health Card
3. Identification of acute problems, administration of medication.
4. Referral of serious cases in public hospitals for further testing and exams.
5. Identification of chronic conditions(eg diabetes, TB) and cooperation with relevant health bodies.
6. Identification of vulnerable cases – referral to social and psychological service
7. Health advisory - instructions preventive medicine.

Health Card





ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ
Υπουργείο Υγείας, Έθνικης
και Κοινωνικής Υπόστασης

ΚΑΡΤΑ ΥΓΕΙΑΣ ΑΛΛΟΔΑΠΟΥ

φωτογραφία

Αρ. Υπόθεσης:		Αρ. Φακέλου:		Τόπος:		Ημέρνια:	
Επώνυμο:		Όνομα:		Όνομα Πατρός:		Αρ. Ιστορικού:	
Ημ. Γέννησης:		Εθνικότητα:		Φύλο: <input type="checkbox"/> Θήλυ <input type="checkbox"/> Άρρεν		Γλώσσα:	
Καταγραφή:		Χρόνιες Νόσοι		Φαρμακευτική αγωγή:			
<input type="checkbox"/> Διαβήτης <input type="checkbox"/> Άσθμα <input type="checkbox"/> Επιληψία <input type="checkbox"/> Νεφροπάθεια <input type="checkbox"/> Καρδιοπάθεια/ΑΥ <input type="checkbox"/> Ψυχιατρικό <input type="checkbox"/> Κακοήθεια <input type="checkbox"/> Ειδικές λοιμώξεις <input type="checkbox"/> Αιργίες Σχόλια:		<input type="checkbox"/> Όραση <input type="checkbox"/> Ακοή <input type="checkbox"/> Κινητική <input type="checkbox"/> Ομιλία <input type="checkbox"/> Εμβολιασμός: <input type="checkbox"/> BCG <input type="checkbox"/> Τετανού <input type="checkbox"/> Δίαιτα <input type="checkbox"/> Νοητική <input type="checkbox"/> Ακρωτηριασμός <input type="checkbox"/> Άλλο: <input type="checkbox"/> Δεν γνωρίζει		<input type="checkbox"/> BCG <input type="checkbox"/> Τετανού <input type="checkbox"/> Δίαιτα			
Βρίφη Νήπια Ανήλικα Ύψος: Εκ. Βάρος: Χίλιοι. Θηλασμός: Σχόλια:		Συνοδός: Επώνυμο: Όνομα: Αρ. Φακέλου:					
ΓΥΝΑΙΚΕΣ Έγκυος: Αρ. Εγκυμοσύνης: Αρ. Παιδιών: Γαλουχία: Σχόλια:		Σύντομο Ιστορικό, Παρούσα Κατάσταση:					
ΣΧΟΛΙΑ: Rx Φάρμακο: Ευρήματα: Ευάλωτη Ομάδα							



ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ
Υπουργείο Υγείας, Έθνικης
και Κοινωνικής Υπόστασης

HEALTH CARD

Case Number		File Number		Place		Date	
Surname:		Name:		Father name:		Registration number:	
Date of birth:		Nationality:		Sex:		Language:	
Reg. date:		Chronic Disease		Medication:		Disabilities	
<input type="checkbox"/> Diabetes <input type="checkbox"/> Asthma <input type="checkbox"/> Epilepsy <input type="checkbox"/> Nephropathy <input type="checkbox"/> Heart Disease/HBP <input type="checkbox"/> Psychiatric <input type="checkbox"/> Malignancy <input type="checkbox"/> Specific infections <input type="checkbox"/> Allergies: Comments:		<input type="checkbox"/> Vision <input type="checkbox"/> Hearing <input type="checkbox"/> Mobility <input type="checkbox"/> Speech <input type="checkbox"/> Mental <input type="checkbox"/> Amputation		Vaccination: <input type="checkbox"/> BCG <input type="checkbox"/> Tetanus <input type="checkbox"/> Unknown Other: <input type="checkbox"/> Unknown		Diet	
Infants Minors Height: cm. Weight: Kg. Breastfeeding: Comment:		Accompanying person: Surname: Name: File No:					
Women Pregnant: No of pregnancies: Children No: Breastfeeding: Comment:		Short history, Present situation:					
Comments: Chest X/R: Pathology:		Vulnerability					

690
 Health Cards
 issued in
 Fylakion
 First Reception
 Centre since
 April 2013

Psychological Service



- Individual interview. Investigation of present situation.
- Psychological monitoring of vulnerable cases in close collaboration with social service.
- Collaboration with psychiatrist in psychiatric cases, hospital referrals.
- Specialized interventions in emergency “crisis” situations.
- Targeted psychological support activities for specific cases.
- Specialized approach to reported torture victims or victims of trafficking.
- Psychological evaluation for the identification of minors in cases of serious doubt
- Identification of persons with history of drug abuse and possible withdrawal symptoms.

Social Service



- Individual interview. Social history
- Vulnerability investigation especially for unaccompanied minors, torture victims, «trafficking» victims, families, in collaboration with psychologist and physician
- Recording specific requests (for international protection, repatriation, housing, protection) and referral to appropriate services
- Referral to responsible authority (National Centre for Social Solidarity - NCSS) for vulnerable cases protection and housing.
- Providing social support primarily to vulnerable cases, and other cases where appropriate
- Identification and provision of basic needs such as clothing, shoes, stationery, toys etc.
- Organization of creative activities when possible.

Social Service

680 Social – initial interviews, 70 referrals to NCSS in Fylakion First Reception Centre since April 2013



ΚΟΙΝΩΝΙΚΟ ΙΣΤΟΡΙΚΟ

ΑΡ. ΥΠΟΘΕΣΗΣ: ΑΡ. ΦΑΚΕΛΟΥ:

ΣΤΟΙΧΕΙΑ ΑΣΦΑΛΟΥΣ

Όνομα	Επώνυμο	Όνομα Πατρός
Ημ/νία Γέννησης	Φύλο	Υπηκοότητα
	A Θ	Όνομα Μητρός
Εθνοικότητα	Πόλη	Θρησκεία
Διερμηνέας:	ΑΡ. Ιστορικού:	

Ημ/νία εισόδου στην χώρα: ημερομηνία. Ημ/νία εισόδου στο ΚΕΠΥ: ημερομηνία

Διαδρομή και διάρκεια ταξιδιού:

Χώρα Στόχος:

ΕΚΠΑΙΔΕΥΤΙΚΟ ΕΠΙΠΕΔΟ (ΑΝΤΙΣΤΟΙΧΟ ΜΕ ΤΗ ΧΩΡΑ ΥΠΟΔΟΧΗΣ)

ΑΝΑΛΦΑΒΗΤΟΣ <input type="checkbox"/>	ΓΥΜΝΑΣΙΟ <input type="checkbox"/>	ΑΕ/ΤΕΙ <input type="checkbox"/>
ΔΗΜΟΤΙΚΟ <input type="checkbox"/>	ΛΥΚΕΙΟ <input type="checkbox"/>	ΜΕΤΑΠΤΥΧΙΑΚΟ/ΔΙΔΑΚΤΟΡΙΚΟ <input type="checkbox"/>

Μητρική Γλώσσα:

Άλλες γλώσσες:

Computer Literate:

Εργασία:

ΕΠΙΠΕΔΟ ΟΜΙΛΙΑΣ ΕΛΛ.ΓΛΩΣΣΑΣ	ΕΠΙΠΕΔΟ ΓΡΑΦΗΣ ΕΛΛ.ΓΛΩΣΣΑΣ
ΠΟΛΥ ΚΑΛΟ <input type="checkbox"/>	ΠΟΛΥ ΚΑΛΟ <input type="checkbox"/>
ΜΕΤΡΙΟ <input type="checkbox"/>	ΜΕΤΡΙΟ <input type="checkbox"/>
ΧΡΗΣΗ ΔΙΕΡΜΗΝΕΑ <input type="checkbox"/>	Χαμηλό <input type="checkbox"/>

ΥΠ18/ΚΟΙΝΩΝΙΚΟ_ΙΣΤΟΡΙΚΟ 1

ΚΟΙΝΩΝΙΚΟ ΙΣΤΟΡΙΚΟ

ΑΡ. ΥΠΟΘΕΣΗΣ: ΑΡ. ΦΑΚΕΛΟΥ:

Εκδήλωση Επιθυμίας Αιτήματος Διεθνούς Προστασίας (Άσυλο)

Διαδικασία Αναγνώρισης Ούματος Εμπορίας Ανθρώπων

Εξελούσια Επιστροφή

ΟΙΚΟΓΕΝΕΙΑΚΗ ΚΑΤΑΣΤΑΣΗ

Άσυλονόμος Ανήλικος	<input type="checkbox"/>	Εγκυμονούσα	<input type="checkbox"/>
Μονογονεϊκή οικογένεια* (βήλυ)	<input type="checkbox"/>	Μονογονεϊκή οικογένεια* (άρρεν)	<input type="checkbox"/>
Οικογένεια*	<input type="checkbox"/>	Πολύτεκνη οικογένεια* (3 ή περισσότερα τέκνα)	<input type="checkbox"/>
Άνδρας (χωρίς οικογένεια)	<input type="checkbox"/>	Γυναίκα (χωρίς οικογένεια)	<input type="checkbox"/>

Παραπομπή σε Ξενώνα

*Αναφέρετε πόσα και ποια από τα μέλη της σύνθεσης της οικογένειας αιτούνται στέγη

ΣΥΝΘΕΣΗ ΟΙΚΟΓΕΝΕΙΑΣ

Όνομα	Επώνυμο	Όνομα πατρός	Φύλο	Ημ/νία Γέννησης	Υπηκοότητα	Σχέση

Συγγενείς στην Ελλάδα:

Συγγενείς στην Ε.Ε.:

Υπογραφή Υπεκδόου Τρίτης Χώρας	Υπογραφή Διερμηνέα
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ΥΠ18/ΚΟΙΝΩΝΙΚΟ_ΙΣΤΟΡΙΚΟ 2

ΚΟΙΝΩΝΙΚΟ ΙΣΤΟΡΙΚΟ

ΑΡ. ΥΠΟΘΕΣΗΣ: ΑΡ. ΦΑΚΕΛΟΥ:

ΒΙΑ/ΕΚΜΕΤΑΛΛΕΥΣΗ

1) Ούμα βασανιστηρίων	5) Ούμα εμπορίας
2) Ούμα σεξουαλικής κακοποίησης	Εργασιακή
3) Ούμα σωματικής κακοποίησης	Σεξουαλική
4) Ούμα ρατσιστικής κακοποίησης	Οργάνων

ΑΙΤΙΑ ΜΕΤΑΝΑΣΤΕΥΣΗΣ

Πρόσφυγας	<input type="checkbox"/>	Οικονομικός Μετανάστης	<input type="checkbox"/>
Ούμα Εμπορίας	<input type="checkbox"/>	Κοινωνικοαποκλειστικοί λόγοι	<input type="checkbox"/>

Αιτία αναλυτικά:

ΠΑΡΑΤΗΡΗΣΕΙΣ (Αναφέρατε λοιπά στοιχεία κοινωνικού ιστορικού)

ΙΔΙΟΙΡΩΤΗΤΕΣ

ΠΑΡΑΠΟΜΠΕΣ:

UNHCR	<input type="checkbox"/>	Anti Trafficking	<input type="checkbox"/>
ΕΞΠ	<input type="checkbox"/>	Οικονομικό Πρόγραμμα Πρόσφυγων	<input type="checkbox"/>
ΑΙΤΗΜΑ	<input type="checkbox"/>	ΕΚΚΑ	<input type="checkbox"/>
ΜΕΤΑΦΡΑΣΗ	<input type="checkbox"/>	ΚΕΘΕΑ(MOSAIC)	<input type="checkbox"/>

Ευάλωτη Ομάδα: **ΝΑΙ** **ΟΧΙ**

Μονογονεϊκή οικογένεια	<input type="checkbox"/>	Ανήλικο	<input type="checkbox"/>
Ούματα σοβαρής σωματικής κακοποίησης	<input type="checkbox"/>	Ούματα εμπορίας	<input type="checkbox"/>
Ούματα σοβαρής ψυχολογικής κακοποίησης	<input type="checkbox"/>	Ούματα βασανιστηρίων	<input type="checkbox"/>
Βαρείς αναπηρίες	<input type="checkbox"/>	Σοβαρή ιατρική πάθηση	<input type="checkbox"/>

ΚΑΘΟΡΙΣΜΟΣ ΗΛΙΚΙΑΣ

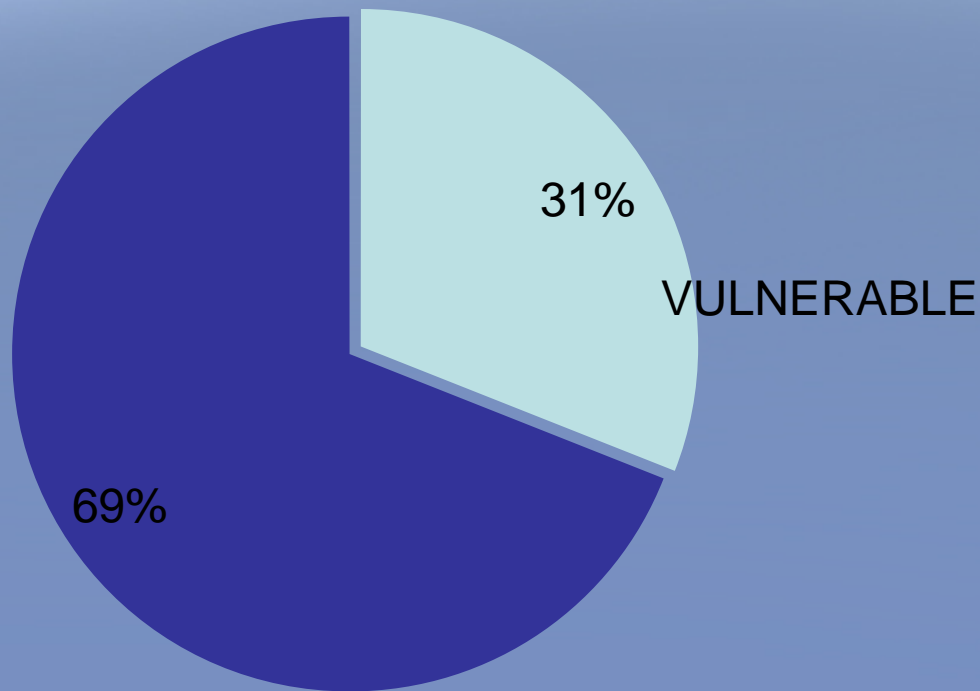
Ιατροδικαστής	Εισαγγελέας	Νοσοκομείο
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ΥΠ18/ΚΟΙΝΩΝΙΚΟ_ΙΣΤΟΡΙΚΟ 3

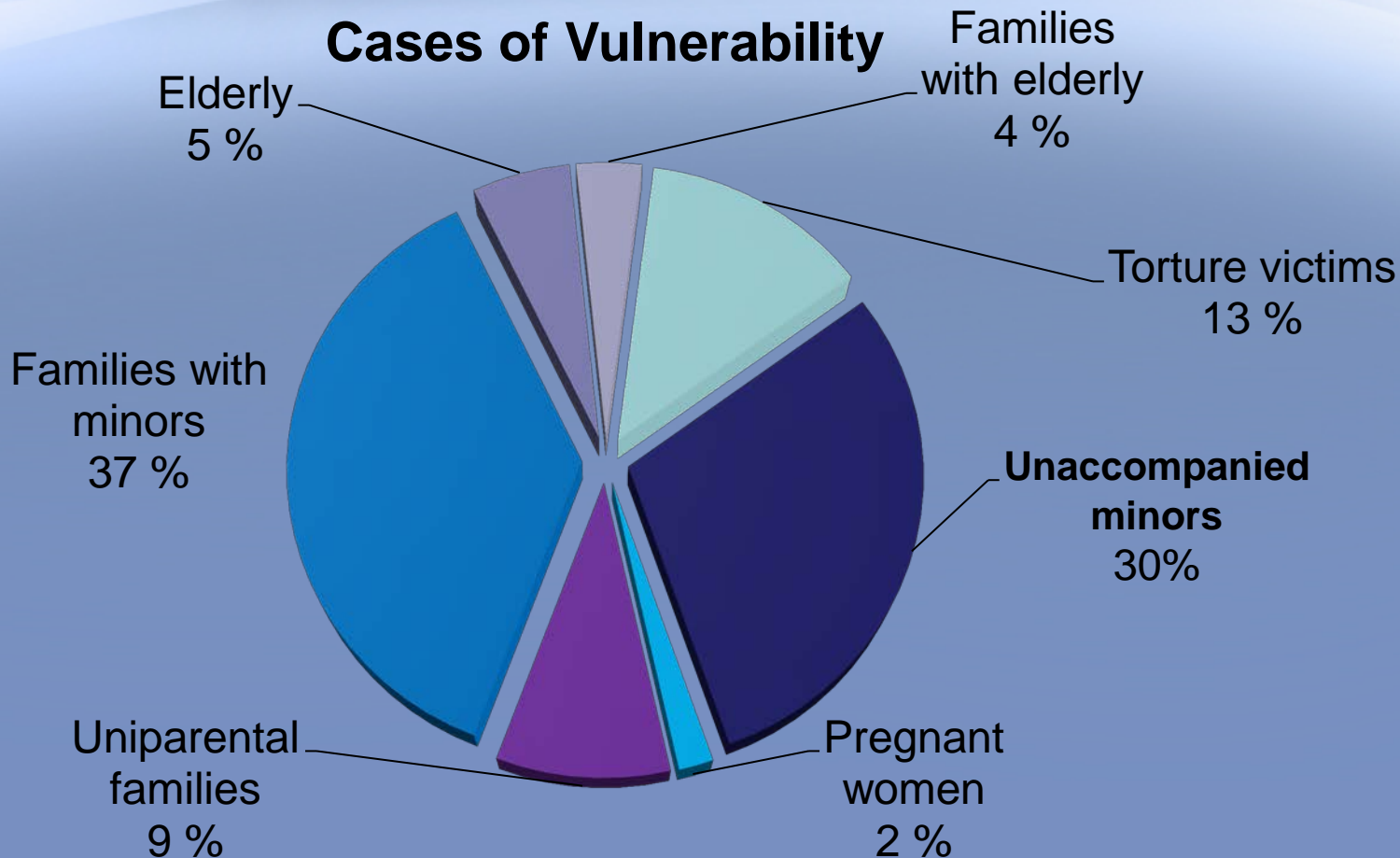
Statistics



Vulnerability



Statistics





DATE	TIME	NAME	STATUS
2023-10-27	08:00	John Doe	Present
2023-10-27	09:00	Jane Smith	Absent
2023-10-27	10:00	Bob Johnson	Present
2023-10-27	11:00	Alice Brown	Present
2023-10-27	12:00	Charlie White	Present
2023-10-27	13:00	Diana Green	Present
2023-10-27	14:00	Eve Black	Present
2023-10-27	15:00	Frank Red	Present
2023-10-27	16:00	Grace Blue	Present
2023-10-27	17:00	Henry Yellow	Present
2023-10-27	18:00	Ivy Purple	Present
2023-10-27	19:00	Jack Orange	Present
2023-10-27	20:00	Karen Silver	Present
2023-10-27	21:00	Leo Gold	Present
2023-10-27	22:00	Mia Bronze	Present
2023-10-27	23:00	Noah Iron	Present
2023-10-27	00:00	Olivia Steel	Present
2023-10-27	01:00	Peter Copper	Present
2023-10-27	02:00	Quinn Zinc	Present
2023-10-27	03:00	Rachel Nickel	Present
2023-10-27	04:00	Sam Tin	Present
2023-10-27	05:00	Tina Lead	Present
2023-10-27	06:00	Uma Platinum	Present
2023-10-27	07:00	Victor Palladium	Present
2023-10-27	08:00	Wendy Silver	Present
2023-10-27	09:00	Xavier Gold	Present
2023-10-27	10:00	Yara Bronze	Present
2023-10-27	11:00	Zoe Iron	Present
2023-10-27	12:00	Adam Steel	Present
2023-10-27	13:00	Bella Copper	Present
2023-10-27	14:00	Charlie Zinc	Present
2023-10-27	15:00	Diana Nickel	Present
2023-10-27	16:00	Eve Tin	Present
2023-10-27	17:00	Frank Lead	Present
2023-10-27	18:00	Grace Platinum	Present
2023-10-27	19:00	Henry Palladium	Present
2023-10-27	20:00	Ivy Silver	Present
2023-10-27	21:00	Jack Gold	Present
2023-10-27	22:00	Karen Bronze	Present
2023-10-27	23:00	Leo Iron	Present
2023-10-27	00:00	Mia Steel	Present
2023-10-27	01:00	Noah Copper	Present
2023-10-27	02:00	Olivia Zinc	Present
2023-10-27	03:00	Peter Nickel	Present
2023-10-27	04:00	Quinn Tin	Present
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2023-10-27	06:00	Sam Platinum	Present
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2023-10-27	13:00	Zoe Copper	Present
2023-10-27	14:00	Adam Zinc	Present
2023-10-27	15:00	Bella Nickel	Present
2023-10-27	16:00	Charlie Tin	Present
2023-10-27	17:00	Diana Lead	Present
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2023-10-27	10:00	Quinn Bronze	Present
2023-10-27	11:00	Rachel Iron	Present
2023-10-27	12:00	Sam Steel	Present
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2023-10-27	14:00	Uma Zinc	Present
2023-10-27	15:00	Victor Nickel	Present
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2023-10-27	17:00	Xavier Lead	Present
2023-10-27	18:00	Yara Platinum	Present
2023-10-27	19:00	Zoe Palladium	Present
2023-10-27	20:00	Adam Silver	Present
2023-10-27	21:00	Bella Gold	Present
2023-10-27	22:00	Charlie Bronze	Present
2023-10-27	23:00	Diana Iron	Present
2023-10-27	00:00	Eve Steel	Present
2023-10-27	01:00	Frank Copper	Present
2023-10-27	02:00	Grace Zinc	Present
2023-10-27	03:00	Henry Nickel	Present
2023-10-27	04:00	Ivy Tin	Present
2023-10-27	05:00	Jack Lead	Present
2023-10-27	06:00	Karen Platinum	Present
2023-10-27	07:00	Leo Palladium	Present
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2023-10-27	16:00	Uma Tin	Present
2023-10-27	17:00	Victor Lead	Present
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2023-10-27	01:00	Diana Copper	Present
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2023-10-27	18:00	Uma Platinum	Present
2023-10-27	19:00	Victor Palladium	Present
2023-10-27	20:00	Wendy Silver	Present
2023-10-27	21:00	Xavier Gold	Present
2023-10-27	22:00	Yara Bronze	Present
2023-10-27	23:00	Zoe Iron	Present
2023-10-27	00:00	Adam Steel	Present
2023-10-27	01:00	Bella Copper	Present
2023-10-27	02:00	Charlie Zinc	Present
2023-10-27	03:00	Diana Nickel	Present
2023-10-27	04:00	Eve Tin	Present
2023-10-27	05:00	Frank Lead	Present
2023-10-27	06:00	Grace Platinum	Present
2023-10-27	07:00	Henry Palladium	Present
2023-10-27	08:00	Ivy Silver	Present
2023-10-27	09:00	Jack Gold	Present
2023-10-27	10:00	Karen Bronze	Present
2023-10-27	11:00	Leo Iron	Present
2023-10-27	12:00	Mia Steel	Present
2023-10-27	13:00	Noah Copper	Present
2023-10-27	14:00	Olivia Zinc	Present
2023-10-27	15:00	Peter Nickel	Present
2023-10-27	16:00	Quinn Tin	Present
2023-10-27	17:00	Rachel Lead	Present
2023-10-27	18:00	Sam Platinum	Present
2023-10-27	19:00	Tina Palladium	Present
2023-10-27	20:00	Uma Silver	Present
2023-10-27	21:00	Victor Gold	Present
2023-10-27	22:00	Wendy Bronze	Present
2023-10-27	23:00	Xavier Iron	Present
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2023-10-27	05:00	Xavier Lead	Present
2023-10-27			

Vulnerability



Vulnerable:

- Exposed to the possibility of being attacked or harmed, either physically or emotionally.
- In need of special care, support, or protection because of age, disability, or risk of abuse or neglect

Vulnerability



- Methods of Identification
 - Initial Medical screening
 - Social history
 - Psychological screening
 - Frequently visiting in the hostel area (initial reception center)
 - Support from Public Health facilities (hospitals, mental health centres)

Vulnerability



- Necessary conditions for evaluation
 - Experience (Diversity: gender, culture, sexual orientation, etc)
 - Build trust – Therapeutic Relationship
 - Safe environment
 - Knowledge for the situation of each country
 - Basic knowledge of the law
 - Easy access to all services
 - Fast procedures & qualified shelters

Vulnerability



Who?	• How to identify?
Unaccompanied minors	Medical evaluation, bone age, denture
Pregnant women	Referral to Public Hospital
Uniparental families	Social Service
Families with minors	Social Service
Elderly	Medical evaluation
Victims of human trafficking	Referral to Antitrafficking police
Handicapped	Medical examination
Torture victims	Recognition services of torture victims
People with serious health problems	Rapid tests, referral to Public Hospital

Vulnerability



- Support
 - Individually and in groups
- Follow-up
 - Regular sessions and examinations for longtime period (if possible)
- Actions
 - Referral to Public Health Services
 - Minors – medical examination
 - Definition of age in seriously questionable cases
 - Referral to NCSS(National Center for Social Solidarity)

Vulnerability - Special Needs



Categories

- Unaccompanied minors
 - Stable social & psychological support
 - Fast procedures
 - Qualified shelter
 - Weekly activities and training

Vulnerability - Special Needs



Categories

- Trafficking

- Medical examinations (Rapid tests, etc)
- Stable social & psychological support
- Fast procedures
- Legal aid
- Qualified shelter for protection
- Immediate transfer
- Weekly activities and training
- Longtime support and job rehabilitation

Vulnerability - Special Needs



- Torture victims
 - Stable social & psychological support
 - Medical examination (rapid test, PTSD)
 - Legal Aid
 - Referral for recognition as a torture victim
 - Qualified shelter
 - Longtime support

Vulnerability - Special Needs



- Handicapped
 - stable social & psychological support
 - Qualified shelter
 - Longtime support

Vulnerability - Special Needs



- People with serious health problems (HIV, Tuberculosis, Hepatitis, etc)
 - Frequently medical examination & treatment
 - Social & psychological support
 - Qualified shelter
 - Weekly activities & training
- Families with minors
 - Shelters for families

Implementation Challenges



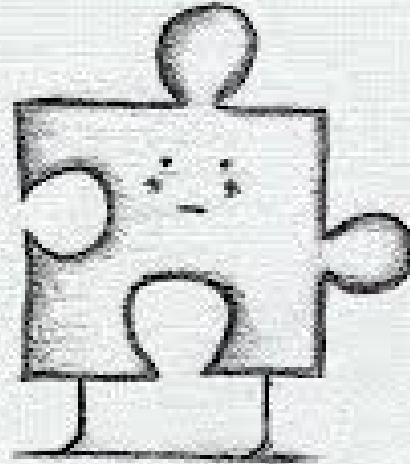
- Lack of recourses – financial challenges
- Number of new arrivals exceeds reception capacities, in personnel, accommodation, support services
- Translation difficulties – different language groups
- Difficulties of Public Health System to accommodate additional needs

Implementation Challenges



- Difficulties in identification of vulnerable cases – different or vague definitions
- Various immigration approaches in European countries - conflicting information challenges trust especially when Greece its not the final destination
- Cooperation between different services is an interesting challenge

Thank you



Everyone fits in somewhere.

