

Information about waiting times

Waiting times for UDI to process applications for protection (asylum) are long

There are many people who have applied for protection in Norway in recent years, and we have too few case officers to process all their applications as quickly as we would like. This has resulted in queues of applicants who are waiting for a decision. We still have many cases from 2022 that we have not processed yet.

As such, it may take a long time for you to receive an answer concerning your application. Even though it may have been a while, you can rest assured that your application has been entered into our system and has not been forgotten.

Once we have conducted an interview with you, you are likely to receive an answer rather quickly. In some cases, however, new information comes up during an interview that we then have to look into further. In such cases, it will take longer for us to reach a decision.

Contacting us will not help to reduce your waiting time. We understand that having to wait long with uncertainty is difficult. We promise that we will do the best we can to give you an answer on your application as quickly as possible.

How do we work with applications at UDI?

We try to interview as many applicants as possible at the National Arrivals Centre, while we also have case officers holding interviews and processing the applications of those who have been waiting the longest.

In addition, we must give priority to:

- cases under the Dublin Regulation
- applications from unaccompanied minor asylum seekers
- families with children

If your application does not belong within any of the priority groups, you will still receive an answer, but you should expect to wait a good while.

Why do some applicants receive an answer before others?

You may experience that some people who applied after you receive an answer before you, but this does not mean that anything is wrong with your application.

- If we interviewed you while you were at the National Arrivals Centre, you are likely to receive a decision on your application fairly quickly. Due to the large number of people applying for protection, however, we cannot manage to interview everyone while they are at the National Arrivals Centre.
- If we interview you after you have moved into a different asylum reception centre, it may take longer for you to be called in for an interview and for us to process your application.

Our capacity for conducting interviews at the Arrivals Centre depends on the number of people applying for protection at the same time as you. It also depends on whether we have enough interpreters for your language and whether we have offices available for interviews.

In addition, there are many different reasons for why people apply for protection, and certain cases require more time to review. If you have applied for protection, you might have to wait longer for one of these reasons.

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