

Welcome to the National Arrival Centre

You are now in the waiting zone. You must stay here for a few hours before entering the centre. We cannot precisely say how many hours you must wait here.

In the waiting zone

- you get help if you need it
- you can rest on the mattresses

When you enter the centre

- you will go through a security check
- you will talk to the National Police Immigration Service
- you must give your fingerprints
- the police may ask to look at your phone, tablet, or PC for investigation. You will get it back when the police have finished investigating your items.
- you will receive an access card to the centre, with a picture of you and your name on it. You must use it to move between different areas and in and out of the centre.
- an asylum seeker certificate is given to you
- you get information about the rights and duties you have as an asylum seeker
- you must submit all your ID documents to the police
- you will receive a bed and new bed linen if you sleep at the centre. Some will spend the night elsewhere because there is not enough space. You will be told what applies to you.
- you will be going through a health examination to see if you have tuberculosis
- you can get information from NOAS (Norwegian Organization for Asylum Seekers)

Everyone will go through the steps above, but the order may vary.

We cannot say with certainty how long you will stay at the centre.

Many are here for a few days, others are here a little longer, but no one is here for longer than 21 days. You will be notified when you are to move to the next facility.